



We welcome you to your Cooperative.

WE WELCOME YOU TO COFARTE

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Directory



JOAQUÍN LUÑO | President

COFARTE was created in 1965 by the pharmacists of the Province of Santa Cruz de Tenerife to meet the supply needs of their pharmacies for medicines, health products and services in a logistically complicated environment, given the remoteness and fragmentation of our territory. The knowledge, the absolute awareness of this geographical uniqueness and, of course, **the commitment of both our partner pharmacists and our staff**, have made COFARTE, to date, a reference company both within and outside the sector.

Always faithful to our founding principles, our strength lies in maintaining dimensions that allow us to have the muscle to be competitive and, at the same time, to be close and accessible to the partner in order to meet their demands in record time. This also makes us agile when it comes to adapting the changes in the sector to our ultra-peripheral nature and relevant when it comes to transmitting that this Canarian differential is taken into account in the decision-making process of the administration and the organisations with which we work.



We want to continue being a **solid and sustainable company in the distribution sector of medicines and health products**, to be allies of the pharmacies achieving high levels of satisfaction, to have strategic relationships with the industry and to have trained and motivated human capital, worrying about their professional and personal welfare.

And all this, as it could not be otherwise, under the legal framework that governs our sector to offer an **excellent service to society**, with whom we are fully committed since thanks to it and for it, we have become the great company that we are today, working, always, for continuous improvement.

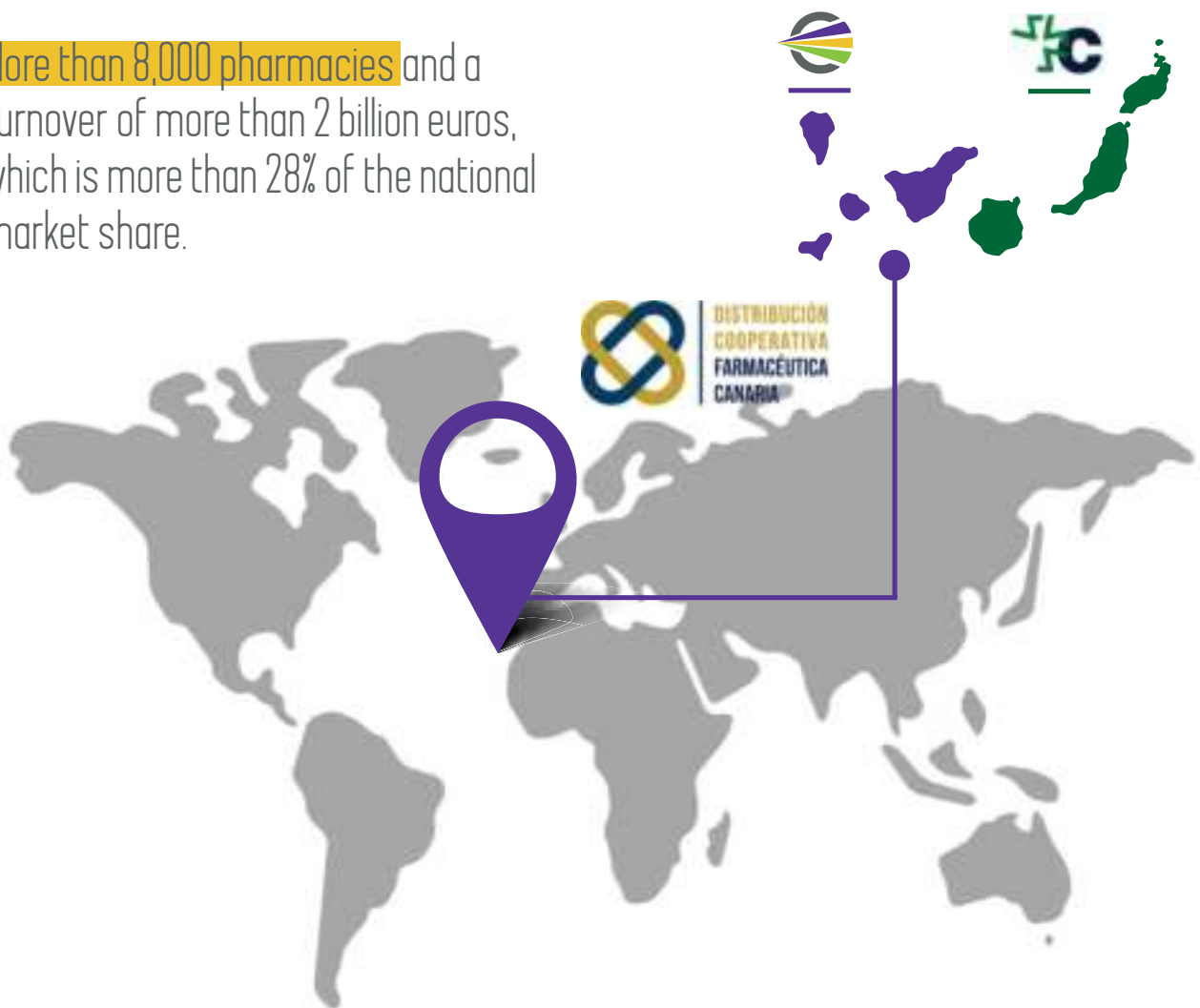
BIDAFARMA GROUP

In addition to purchasing management on an individual level, **COFARTE** is part of the **BIDAFARMA Group**, a second-degree cooperative group set up in 2016 as an evolution of the Farmanova Group and which, in addition to our Cooperative, includes COFARCA, D'Apotecaris and Bidafarma, all of which maintain their management autonomy.

The Group's objective is to offer, to both small and large pharmacies, to those in the city or in rural areas, those elements that make them more competitive with respect to other establishments and to maintain the model of a future pharmacy, with a service in conditions of excellence that will be maintained over time.

To this end, strategic priority has been given to new technologies, training and the negotiation of exclusive offers for the entire Group derived from the advantages of the purchasing potential of the entire organisation.

More than 8,000 pharmacies and a turnover of more than 2 billion euros, which is more than 28% of the national market share.



DISTRIBUCIÓN FARMACÉUTICA CANARIA

COFARTE and **COFARCA** are developing a joint work process with the aim of offering a range of integrated services in terms of the distribution of pharmaceutical products, alignment of commercial conditions and a contingency plan for the continuity of the business so that pharmacies in both provinces feel that they effectively have two warehouses at their disposal.

The Cooperative is also integrated, at national level, in the entities ACOFAR, ACOFARMA, ASECOFARMA (FEDIFAR) and FARMADATA.

Frente a las crisis hemorroidales o fisuras anales

CONSIGA QUE SUS PACIENTES SE SIENTEN MEJOR PROCTOLOG



ACCIÓN ANTIINFLAMATORIA (ruscogenina 0,5g/100g)¹
ESPASMOLÍTICA, ANALGÉSICA Y ANESTÉSICA LOCAL (trimebutina 5,8g/100g)¹

- Sin corticoides
- No se han descrito contraindicaciones
- No se han descrito interacciones

**LAS HEMORROIDES AFECTAN CON FRECUENCIA
A EMBARAZADAS Y PERSONAS MAYORES²**



	Composición	C. N.	PVP+IVA
Proctolog pomada 15 g	Trimebutina 0,5 g/100 g	936831.9	9,60 €
Proctolog pomada 30 g	Ruscogenina 5,8 g/100 g	937474.7	15,62 €

1. Prospecto de PROCTOLOG®. 2. Lohs et al. Treatment of hemorrhoids: A colorectalologist's view. World J Gastroenterol. 2013;19(13):3245-3252. Medicamentos no sujetos a prescripción médica. PROCTOLOG

PROCTOLOG CON RUSCOGENINA
NO NECESITA CONSERVACIÓN EN FRÍO



Desma
Laboratorio Farmacéutico, S.L.

PROCTOLOG®

COMPOSICIÓN

Por 100 g:
Ruscogeninas..... 0,5 g
Trimebutina (DCI)..... 5,8 g
Excipientes: estearato de polihidroxietilenglicol, glicéridos semisintéticos, aceite de parafina, nipagin, nipasol, agua destilada, c.s.

FORMA FARMACÉUTICA Y CONTENIDO DEL ENVASE
Pomada. Envase con 15 o 30 g.

ACTIVIDAD

En la especialidad Proctolog se asocia la acción antiinflamatoria de las ruscogeninas con la anestésica local, espasmolítica y analgésica de la trimebutina.

TITULAR Y FABRICANTE

Titular: DESMA Laboratorio Farmacéutico, S.L. Paseo de la Castellana 121, escalera derecha, 6ºB. 28046 Madrid.
Fabricante: INDUSTRIA QUÍMICA Y FARMACÉUTICA VIR S.A. C/ Laguna 66-68-70, 28923. ALCORCÓN (Madrid).

INDICACIONES

Fisura anal y hemorroides.

CONTRAINDICACIONES

No se han descrito.

PRECAUCIONES

No se han descrito.

INTERACCIONES

No se han descrito.

ADVERTENCIAS

- Embarazo y lactancia
No se han descrito
- Efectos sobre la capacidad de conducción
No se han descrito

POSOLÓGIA

Seguir la prescripción del médico.
A título indicativo: 1 a 2 aplicaciones por día.

SOBREDOSIS

Es prácticamente imposible la intoxicación por este preparado.
En caso de sobredosis o ingestión accidental, consultar al Servicio de Información Toxicológica, Teléfono 91-562 04 20.

REACCIONES ADVERSAS

Ocasionalmente se han descrito casos de prurito. Si se observa cualquier otra reacción adversa no descrita anteriormente, consulte a su médico o farmacéutico.

CADUCIDAD

Este medicamento no se debe utilizar después de la fecha de caducidad indicada en el envase.

OTRAS PRESENTACIONES

PROCTOLOG supositorios: Envase con 10 supositorios.

SIN RECETA MÉDICA

LOS MEDICAMENTOS DEBEN MANTENERSE FUERA DEL ALCANCE Y DE LA VISTA DE LOS NIÑOS.

COFARTE EN NUMBERS

We work directly with 600 laboratories and have a stock of more than 40,000 references in our facilities, which translates into 23,000,000 euros.



40.000

ACTIVE REFERENCES

60% more
than large
food
distribution
areas



1.484.000

ANNUAL KILOMETRES TRAVELLED

Almost 4 times
the distance
from the Earth
to the Moon



From our 16,000 m² Cooperative with 165 direct and 49 indirect employees, we deliver to the 378 pharmacies and 8 first-aid stations in the province, twice a day on the island of Tenerife and once a day to the rest of the islands, as well as serving Cofarca.

The more than 100,000 daily units of products ordered by the pharmacies are distributed on 38 routes covering nearly 1,464,000 km per year. Of these units served, a third are made by transfer.

COFARTE is the main distributor of pharmaceutical products in the province of Santa Cruz de Tenerife, with an average market share of 67%.



16.000
COOPERATIVE IN M²

Equivalent
to 15
Olympic
swimming
pools

3.718
METRES

Stacking the
buckets served in
3 days, we would
reach the top of
Teide

BUSINESS PHILOSOPHY

The individual commitment of each of our partners is what makes our company great „



OUR MISSION

To be a solid and sustainable company in the sector of the distribution of medicines and other articles related to the practice of the pharmaceutical profession, as a strategic link and contributing to the development and creation of value in the Pharmacy Offices, Public Administrations and Industry, for the improvement of the health system for the benefit of the patient and society.

OUR VISSION

- » To be a partner of the pharmacy office in the development of its role as a health agent.
- » To strengthen the relationship with the Pharmacy Offices and maintain high levels of satisfaction.
- » To establish alliances with the Industry and suppliers in general, maintaining a mutual collaboration.
- » To ensure the continuous improvement of our processes, identifying the risks and opportunities of the organisation within an internal and external context.
- » To offer the best service conditions, thanks to state-of-the-art facilities with advanced information systems and technological infrastructure.
- » To have a trained, integrated and motivated human capital within a healthy working environment.
- » To comply with the legal and regulatory obligations applicable to our activity in a socially responsible environment.

Cooperation is not a tale.



Build it

Trust, dedication and strength met back in 1965 and, hand in hand with the spirit of mutual help, they committed themselves to a project based on the search for a common good: to distribute health to the whole province.

Constancy, involvement and professionalism were presented as volunteers to be part of this dream that, little by little, was becoming a reality.

In difficult moments, understanding and respect always appeared.

In the happy moments, adaptation to the new times held long conversations with innovation and its inseparable friend motivation.

And so, in this atmosphere, the solidarity between colleagues felt comfortable and decided to stay in order to maintain the cohesion of an organization of more than 55 years.



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CUIDA LA PIEL Y MEJORA LA CALIDAD DE VIDA.

Diseñado para mantener el pH 5.5 natural de la piel.





AHORA EN 80 uds

Información y consejos para cuidadores y personas con incontinencia:

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Lindor® Fit® 100% absorbente para adultos con incontinencia

QUALITY POLICY

It is part of our DNA to continuously improve our processes. In this way, with clear objectives, we work on different strategic actions whose results directly benefit pharmacies and society.



We are an organisation that defends quality in each and every one of the processes and, not in vain, the guidelines of our work are framed in the ISO 9001:2015 standard on the Quality Management System, which has as a key objective the satisfaction of the consumer through the improvement of the organisational aspects.

COFARTE promotes a culture of regulatory compliance as a source of inspiration for action at all levels of the Cooperative.

We extend this commitment to suppliers, customers, contractors and collaborators in order to establish stable and lasting cooperative business relationships based on honesty, transparency and trust.



File image



PHARMACEUTICAL DISTRIBUTION

COFARTE has acquired a strong commitment to quality through compliance with Good Distribution Practices (GDP). Among other things, we have made an ambitious project for the conservation of the continuous cold chain a reality. To this end, we have a refrigeration chamber of 85 m² in which several work areas are differentiated at temperatures according to the regulations: reception and revision of orders, storage and dispatch, and collection of orders for shipment to the Pharmacy Offices.

In addition, we have invested in the continuity of this service by equipping our delivery vehicles with electric refrigerators for continuous temperature conservation in the range.



Distribution as a key strength

We carry out continuous validation of equipment and processes to ensure that they comply with the requirements of the health regulations that affect us, as well as periodic audits of our service providers to verify compliance with all the points established in technical agreements.

To prevent the entry of counterfeit products, we check the legality of our suppliers and ensure that medicines are only dispensed in the Pharmacy Offices or in the legally authorised hospital pharmacy services.

We establish specific working guidelines so that the medicines are distributed in all the pharmacies in the province.

The return to the sales channel of medicines returned by the pharmacies is closely controlled. Only goods validated as correct according to the criteria established by current legislation are returned to our inventory.

ISLAND CONNECTION

LA PALMA

- 1 BARLOVENTO
- 2 BRAÑA ALTA
- 3 BREÑA BAJA
- 2 EL PASO
- 1 FUENCALIENTE
- 8 LOS LLANOS DE ARIDANE
- 1 MAZO
- 1 PUNTAGORDA
- 1 PUNTALLANA
- 2 SAN ANDRÉS Y SAUCES
- 6 SANTA CRUZ DE LA PALMA
- 2 TAZACORTE
- 1 TIJARAFE



LA GOMERA

- 1 AGULO
- 1 ALAJERÓ
- 1 HERMIGUA
- 4 SAN SEBASTIÁN DE LA GOMERA
- 2 VALLE GRAN REY
- 2 VALLEHERMOSO



EL HIERRO

- 1 EL PINAR
- 1 FRONTERA
- 1 VALVERDE





378 pharmacies

TENERIFE



18	ADEJE
1	ARAFO
2	ARICO
31	ARONA
2	BUENAVISTA DEL NORTE
7	CANDELARIA
5	EL ROSARIO
3	EL SAUZAL
1	EL TANQUE
1	FASNIA
3	GARACHICO
12	GRANADILLA DE ABONA
5	GUÍA DE ISORA
8	GÜÍMAR
11	ICOD DE LOS VINOS
2	LA GUANCHA
2	LA MATANZA
15	LA OROTAVA
4	LA VICTORIA
12	LOS REALEJOS
3	LOS SILOS
20	PUERTO DE LA CRUZ
58	SAN CRISTÓBAL DE LA LAGUNA
2	SAN JUAN DE LA RAMBLA
3	SAN MIGUEL DE ABONA
79	SANTA CRUZ DE TENERIFE
5	SANTA ÚRSULA
4	SANTIAGO DEL TEIDE
9	TACORONTE
4	TEGUESTE
1	VILAFLOR

*Data updated to 28th February, 2021

RÓTULOS LUMINOSOS
LETRAS CORPÓREAS
INTERIORISMO
ROTULACIÓN DE VEHÍCULOS

Farina

LETREROS LUMINOSOS

IMPRESIÓN GRAN FORMATO
SEÑALÉTICA
TÓTEM
PANELADO DE FACHADAS



OUR SERVICES



File image

THE ESSENTIALS

1
Order of installation for openings, renovations and transfers

We provide financial and logistical support by making available to our partners everything they need to run their Pharmacy.

2
Management of payments and expirations

The efficiency and quality of the reverse logistics process facilitates the day-to-day business of pharmacies.

3
Management consultancy

Management consultancy, analysis of the reality of the Pharmacy Office focused on purchasing management, category management (size of categories, assortment and stock) and sales to make the business profitable.

4
Phone attention to members

A trained team, available and close to you to attend and resolve all your queries.

5
Delivery service

Making two deliveries a day, the Cooperative's delivery vehicles travel over a million kilometres a year through all the pharmacies in the province.

6
Transfer department

Aiming the optimization of the purchase management of pharmacies, the Transfer Department responds to the management of all these orders of volume and special commercial conditions, with a reduced delivery time.

FARMADISMO
Distribución al por mayor de medicamentos y productos sanitarios

Farmacia y Parafarmacia	Cóncavo y Hospitalario	Ortopróticos
Dermatología	Ambulatorios	Óptica
Epitelizantes	Emergencias	Medicinas y
Farmacología	Electromedicina	Rehabilitación
Medicinas e instrumental		

FARMADISMO S.L.
Rúa Dos Castelos, Parc. 1-B. Pol. Ind. O Coso - 27003 Lago (Lugo)
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www.farmadismo.com • info@farmadismo.com

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www.quadrenypax.com

quadreny & pax, s.a.
Distribución de medicamentos y parafarmacia
C/ de l'Industria 6-10 - 08026 Barcelona
T: 93 408 88 18 - F: 93 338 25 93



COMMERCIAL CONSULTANCY

A Sales Team at the service of the Pharmacy, with periodic visits that maintain the personal link with the Cooperative.

In addition, we have a Sales Network that takes a wide range of offers with excellent conditions to the Pharmacy, as well as technical and commercial advice in two categories that are growing in the Pharmacy: orthopaedics and veterinary.

FINANCIAL CONSULTANCY

Comprehensive consultation and advice service with complete information on the different financial aspects of your Pharmacy: statements, balance sheets, tax certificates, etc. Furthermore, excellent conditions are the result of the advantageous agreements signed by **COFARTE** with different reliable financial institutions: **Bancofar and Bankinter**.

TRAINING AS A KEY

Continuous evolution is a maxim and synonymous with proactivity and good service, and for this, learning and updating content is key.

For this reason, at **COFARTE** we are committed to offering our own interesting training programmes and we also make our facilities available to the industry that offers courses for pharmacies.

IT DEPARTMENT

In software, we work with UnycopWin, a very comfortable and agile management program where the processes are developed with immediate response and in short times.

Its implementation in more than two hundred pharmacies makes us experts in the analysis of data that can be extracted from it and that we put at the service of our partners. In hardware, we offer equipment and accessories at very competitive prices, since we work with the main wholesalers in the province.



45 años aportando soluciones dermatológicas avanzadas.

Innovamos para lograr nuevos tratamientos demandados por los principales dermatólogos, pediatras, alergólogos y médicos especialistas.

Unifarma

soluciones dermatológicas avanzadas

unifarma.com



Distribuidor autorizado

Atlas Canarias

Hogar de soluciones farmacéuticas

Calle Subida al Mayorazgo, 3
Pol. Ind. El Mayorazgo
38110 - S/C de Tenerife
Santa Cruz de Tenerife
922 202 076 • 928 183 823
info@atlascanarias.es

ADDED-VALUE SERVICES



Strategic marketing consultancy service which, based on an initial audit, gives the Pharmacy the option of enhancing its external image, improving its exposure and assortment and implementing actions and campaigns in order to boost sales and increase the average ticket.



Dynamic advertising system that connects with the end consumer through screens installed in the pharmacies, where news, announcements, messages and promotions are communicated to make waiting times more dynamic. It also has the option of acting as a musical thread.



A service tailored to your Pharmacy, creating and managing annual campaigns in the social profiles according to the communication strategy of each Pharmacy office. Social networks are a great opportunity, a digital showcase where you can establish two-way communication with the customer, bring the Pharmacy closer to potential customers and increase sales through dissemination.



It is the first national loyalty programme exclusively for pharmacies associated with cooperatives, which enables pharmacies to unite in the face of mass consumption and department stores.



The increase in pets in recent years has accentuated the need to support pharmacists, the only professionals authorized to dispense veterinary products. We promote attractive offers in articles, as well as continuous commercial and technical advice



In COFARTE we offer a complete advice in dermocosmetics for all audiences through our specialists, who work with the most advanced technology for facial and hair diagnosis.



Dynamic shift management system that allows the management of pharmacy queues, increasing service efficiency and employee productivity. The use of this system favors the movement of customers through the sales room with the freedom to pay more attention to the products on display, thus favoring impulse buying and the consequent increase in the average ticket.



The population pyramid in developed countries reveals a progressive aging of society, and a greater specialization of pharmacists as a fundamental part of improving the quality of life of patients is key in this context of pharmaceutical care. For this reason, we offer orthopedic support with a wide range of products, showroom and the continuous advice of a pharmacist specialized in orthopedics.



COFARTE has developed a tool that categorises all pharmacy references, including the internal codes of each one of them, keeping these references up to date, so that new articles are positioned within each of these categories and subcategories for greater control of the pharmacy.

This tool allows you to instantly obtain from simple sales lists by categories and subcategories, to more complex ones in which you compare, for example, sales with salesmen, laboratories and categories or lists of articles by laboratories of products that are not sold.



**SOLUCIONES
INTEGRALES**

Soluciones Integrales is a COFARTE service to respond to different day-to-day needs of pharmacies which, without being directly related to health care, are essential for its proper functioning and service.

SOLUTIONS WE PROVIDE

- + Electricity
- + LED lighting projects with the best technology and advice
- + Air conditioning equipment
- + Locksmith services
- + Security systems (cameras, arches and other devices to ensure your peace of mind)
- + Basic equipment: weights, coolers, blood pressure monitors...



Soluciones
Integrales, a quality
service COFARTE,
100% Canarian.

GLOBAL PROJECTS

In addition, in collaboration with BILATERAL ARQUITECTOS, a studio specialised in the transformation of commercial and sanitary spaces, adapting them to the new trends in design and functionality, we offer pharmacies the peace of mind of carrying out complete projects of creation or reform of premises with professionalism and confidence from the moment of the management of the civil work until the end of the project.

Spaces designed applying the retail marketing methodology to improve the customer experience, favour the optimisation of the company's internal processes and increase sales possibilities.

Proximity, trust and quality of the hand of local suppliers as a gesture of caring for our land, our people and our economy.



AMPLIA GAMA DE SAI
monofásico y trifásico
de 400VA a 6,4MVA
para todo tipo
de aplicaciones.

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SAT AUTORIZADO en S/C de TENERIFE: S.T.H. ELECTRÓNICA Y SERVICIO T: (94) 922 34 70 73 - M. (94) 908 92 70 19 sth@sthdz@telefonica.net

TECHNOLOGICAL INNOVATION

COFARTE's continuous evolution is supported by constant investment in R+D and the implementation of production processes with high technological value. Our **SAP management** system allows us to speed up and control all procedures in real time. Furthermore, we have a replica of our CPD (Data Processing Centre) in an annexed warehouse, guaranteeing the security of all the information we handle in our daily activity.

New technologies are part of our DNA.

The optimisation of KNAPP robotic systems allows us to:

- Reducing the distance between the buckets in the warehouse, favouring productivity
- Closing of trays, two volumetrics and modernization of some systems
- Installation of a specific robot for return and surplus stock
- Layer by layer images of the trays guarantee the quality of our delivery process



Nuestra apuesta por la innovación está estrechamente relacionada con el compromiso medioambiental.

- Photovoltaic plant for self-consumption (1/3 of the daily energy consumed by COFARTE)
- Electric vehicle with connection point in the partner car park and vans with AD Blue emission control
- LED lighting in our facilities (80% savings compared to traditional lighting)
- Water dispensers on all floors of the building to reduce plastic consumption
- Energy-saving D-AHU outdoor air handling unit to keep the air free from pollutants

Nueva tienda online de Viso Farmacéutica para farmacias

ECommerce

Consulta todo nuestro portfolio en nuestra tienda online en:

shop.visofarmacéutica.com

¡Descuentos en todos nuestros productos!

ÚNICO CON **24** comprimidos

malaway®
Atovacuona/Hidrocloruro de Proguanil
de Viso Farmacéutica

12 comprimidos:
C.N. 703263
P.V.L. 12,71 €

24 comprimidos:
C.N. 712703
P.V.L. 25,42 €

insucor®
nebivolol

Único con las 3 presentaciones en el mercado.

10 mg
C.N. 724064
P.V.L. 10,08 €

5 mg
C.N. 667572
P.V.L. 5,04 €

2,5 mg
C.N. 667560
P.V.L. 2,52 €

VISO
farmacéutica

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Twitter: @malariablog



mama natura

mama natura® te acompaña para cuidar de tu bebé con soluciones naturales*



pearly

Probióticos para el cuidado de la microbiota*



3 capas para la supervivencia de los probióticos

6 desde 6 AÑOS

Kaloba®

Solución natural para tratar el resfriado



Medicamento no sujeto a prescripción médica. Ficha técnica disponible en www.schwabe.es

1 desde 1 AÑO

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Jalisco
Alivio de la tos

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La solución natural para la tos seca y productiva



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Edificio 3, C/ del 1.º de Mayo
28100 Alcobendas (Madrid)

*Los complementos alimenticios no deben ser utilizados como sustitutos de una dieta sana y equilibrada, ni de un estilo de vida saludable.

www.schwabe.es

PH-49-1219

COMMITTED COMPANY



Eduardo Padilla | General Manager

As the years have gone by, my admiration and respect for the partners who founded COFARTE has grown.

Entrepreneurs at an uncertain time, leaders in taking a cooperative project forward, understanding that collective benefit was above individual benefit, and the seeds of what we are today.

It has been a journey full of progress, from the small 800 m² warehouse in La Salle to the current facilities of more than 15,000 m². But the expansion in infrastructure has not been the only advance; at the same time, the human team has been growing to meet the demands of the pharmacies, with a current staff of more than 160 employees, whose objective is to provide the best possible service to our members. Long gone are the stories of the orders that, in the early years, were taken by hand and delivered by bicycle... What a time those were and how things have changed.

In recent years, the main objective of the Board of Directors, managers and staff has been to maintain the close ties we have with pharmacies and adapt to their needs, expanding the portfolio of services, creating more routes, investing in infrastructure, offering training projects for pharmacies to optimise their management, and so on and so forth.

And if throughout our history we have successfully adapted to change, there is no doubt that at the global level 2020 brought us all at once to a new conception of the world, of the organisation of work and of priorities. Aware of the importance of our healthcare function in the midst of the coronavirus crisis, we are working hand in hand with healthcare institutions, laboratories and, of course, pharmacies, to fulfil our maxim: to make access to medicines possible in every corner of the province.

The future looks uncertain at present, but I would like to emphasise **COFARTE's** commitment to pharmacies; we want our members to continue to feel the benefit of being supported by their Co-operative, not only to ensure an optimum supply of products, but also to contribute to the good management and development of their pharmacies. This is our philosophy, to continue to move forward together, cooperative-pharmacy, pharmacy-cooperative. And in this progress, as can be expected, close collaboration with the Public Administration and Industry will continue to play a fundamental role.

I hope that present and future generations will be imbued with the sense of the cooperative model and the importance of its survival for the continuity of their businesses, especially in an area with our particular geographical characteristics. The Canary Islands Pharmaceutical Distribution is looking after pharmacies, and now is undoubtedly the time to work together.



“

I want to thank all the people who have worked in our Cooperative, who with their efforts have made COFARTE a reference point in the Canary Islands business network.



lila
Smart Monitor

 Oxígeno

 Pulso

 Temperatura

Elegido mejor producto del mundo
en seguridad infantil



KIND+JUGEND
**INNOVATION
AWARD
WINNER**
2019

Creado y diseñado en España

Distribuido por: **difefac**
pharma

Commitment of all

Comprometi²
COFARTE

Through the Volunteer Office of the **Cabildo Insular de Tenerife in COFARTE** we receive proposals of projects that are candidates for aid to develop their work.



A veces,
un beso
puede ser la
mejor medicina



FAMILY-RESPONSIBLE COMPANY

These are times when we are aware that what really matters is people. And in this context, in which the responsibility and commitment of each individual makes every gesture add up, the personal and the professional inevitably have to reach a consensus.

COFARTE is made up of committed people who carry out their duties with the utmost rigour and professionalism on a daily basis and, in line with this responsibility of the human team, the Management of the Cooperative has been involved in establishing a series of measures for work-life balance through which the efforts of the workers are recognised and which accredit us as a Family-Responsible Company.



cantabria labs
celebrate life

Con innovadores productos
y espíritu emprendedor,
Cantabria Labs es hoy una marca de referencia
en prescripción dermatológica en Europa

www.cantabrialabs.com

ON THE FRONTLINES

With the time that has elapsed since the declaration of the state of alarm at national level triggered by Covid-19 on 14th March 2020, we believe it is necessary to compile milestones, because much has happened. A lot of concern, a lot of work, a lot of effort, a lot of emotions that have been contained and others that we have not been able or wanted to contain. **Dedication, professionalism and empathy.** A lot of putting ourselves in the shoes of our pharmacies and their teams, who have been on the front line looking after their patients.

OUR ROLE IN THE PANDEMIC

- » COFARTE's priority has been the delivery of pharmaceutical products to the network of pharmacies throughout the province.
- » We collaborate with the Health Authorities and the Official College of Pharmacists of Santa Cruz de Tenerife.
- » The role of Canarian Pharmaceutical Distribution through the synergies and joint work of COFARTE and COFARCA has been key in the Autonomous Community.
- » We have become suppliers of masks and articles related to the Covid-19: gloves, hydroalcoholic gels, thermometers, pulse oximeters, etc., all of them of pharmaceutical quality.
- » We extend the network of agreements with new certified suppliers, overcoming the difficulty caused by the existing global shortage.
- » We work to increase replenishment stocks and implement actions to guarantee coverage in case of new episodes.
- » We responded to the need to protect our main asset: pharmacists. For this reason, we installed protective screens, safety distance indicator stickers and consolidated alliances with disinfection companies, all of which serve pharmacy offices quickly.
- » We launched the COFARTE EN CASA service, created to send medicines to homes all over the island.
- » Financial support to pharmacies, through our own help and agreements with Bancofar and Bankinter.
- » Being by our partners' side is always a priority, so we offer financial support through our own help and agreements with Bancofar and Bankinter.
- » In addition, we donated masks and material for the pandemic to different groups in the Canary Islands.





And how did we do this?

Our structure and working methodology have been transformed to adapt to the new situation.

The implementation of teleworking in those positions where it was possible has allowed our day-to-day life to be affected as little as possible, prioritising partner care and responding to the demand from the Pharmacy Offices, which at the peak of the pandemic have seen their need to respond to the patient increase by up to 30%.

We have promoted a positive and optimistic message in relation to the pandemic through our Social Media, internally and towards our partners, also acting as an emotional support and urging training and responsible commitment from society.



We have followed the recommended security measures, implementing the following actions

- » Priority access to key positions only
- » Implementation of "contactless" clocking in system for all employees.
- » Establishment of the use of hydroalcoholic gel on a frequent basis
- » Use of mask mandatory
- » Footbath at the entrance
- » Disinfection of trays and office areas

Closer than ever

Solidarity, commitment and impeccable health work by the entire group (industry, distribution and pharmacies) which has guaranteed access to medicine for the entire population at all times



TOGETHER, WE MAKE COFARTE

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